



Hi, We're RoundTrip!

We are a healthcare technology company with the goal of fixing medical transportation and driving better patient outcomes. We drive better patient outcomes by providing simplified, modernized, world-class medical transportation services to healthcare organizations and their patients.

RoundTrip provides healthcare professionals — including case managers, unit secretaries, social workers, nurses and other transport requestors — with easy-to-use online and mobile platforms that connect patients with non-emergency medical transportation (NEMT) such as medical cars, wheelchair vans, and stretcher vehicles when and where they need it. Our on-demand ordering system saves time, reduces expenses, and improves the quality of patient care.

The RoundTrip member experience includes free, 24/7 access to the Navigation Center to assist with all ride coordination and logistics.

RoundTrip Quick Hits

- RoundTrip HQ: Philadelphia
- CEO: Mark Switaj
- RoundTrip Team: 15 Employees
- Year Founded: 2016
- Website: www.rideroundtrip.com
- Notable Partnerships:
 - [LYFT](#)

Our Markets

2018 Markets:

- Selected Healthcare Organizations
 - Nemours Alfred I. duPont Hospital for Children
 - Mount Sinai Health Partners
 - Sidney Kimmel Cancer Center at Jefferson Health
 - Johns Hopkins Bayview Medical Center
 - MD Anderson Cooper
 - Holy Name
 - Bancroft
 - PCOM
 - Alliance
 - VCU Health
 - Crozer-Keystone
- Paratransit Programs
 - Virginia: GRTC
- States & Territories RoundTrip Operates In:
 - California
 - Delaware
 - Illinois
 - Maine



- Maryland
- Massachusetts
- New Jersey
- New York
- Oregon
- Pennsylvania
- South Carolina
- Tennessee
- Virginia

Notable Articles

- [Roundtrip sees new ways to grow as CMS opens door to NEMT for Medicare Advantage members](#), Stephanie Baum, MedCity News, April 9, 2018
- [How Philly start-up RoundTrip helps ease a huge health problem: Getting a ride to the doctor](#), Diane Mastrull, Philly Inquirer, March 29, 2018
- [Cooper rolls out app to ease transportation headaches for patients](#), Kim Mulford, USA Today, May 30, 2017

Notable Awards & Recognition

- Winner, 1776 Innovation Challenge Cup 2018, Philadelphia
- Winner, Audience Choice, American Heart Association, Innovation Challenge 2018

Notable Investors

- [Ben Franklin Tech Partners](#)
- [Johns Hopkins University](#)
- [Brown Advisory](#)
- [Abell Foundation](#)

Impact and Statistics

- Our partners' no-show rates are 5x better than the national average-- 4% vs. national averages around 20-25%.
- 100,000 miles - total distance of all patient transports
- 60 second booking times - Reduced booking times by over 90% from 18 minutes to 60 seconds
- 40% reduction in overall transportation costs